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## FAX COVER SHEET

**TO** Director Hjec

**COMPANY** Group 3772

**FAX NUMBER** 15712738300

**FROM** Glenn Webb

**DATE** 2009-05-01 18:52:16 GMT

**RE**

## COVER MESSAGE

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GLENN  
WEBB

Intellectual Property Law

Glenn L. Webb  
PO 951  
Conifer, CO 80433  
303.816.4893  
cell 303.817.5018  
fax 303.484.5176  
glenn@webbpatalaw.com

May 1, 2009

VIA FACSIMILE 1 571-273-8300

Director Donald Hjec  
Group Director 37F  
United States Patent Office  
PO 1450  
Alexandria VA 22301

Re: SN: 10/817,172  
Inventor: Donald Bushby  
For: System for Treatment of Plantar Fasciitis

Dear Sir:

I represent Donald Bushby, inventor of SN: 10/817,172, for System for Treatment of Plantar Fasciitis. A reply to an Office Action was filed in this application on December 2, 2008, nearly six months ago. Despite repeated telephone calls to Examiner Tarla Patel and SPE Patricia Bianco, we have been unable to ascertain the status of this patent application. SPE Bianco assured me in March that a response would be shortly forthcoming at that time. However, no response has been received.

Examiner Patel did return phone calls a month ago. She informed me that the application was on the desk of SPE Bianco, and that she was awaiting direction on the response. I have left three messages for SPE Bianco in the past month, but have received no reply.

We request your assistance in determining the status of this application and when an Office Action may be forthcoming. This application has received a total of four non-final rejections. It is now in its fifth year of prosecution. We would appreciate any assistance in bringing this application to a determination of either allowability or appeal as this prolonged prosecution is affecting the commercial viability of the products covered under this application.

Please contact the undersigned if you have any questions.

Very truly yours,

Glenn L. Webb

Patents, Trademarks, Copyrights, Trade Secrets, Licensing, Entertainment,  
Computer, Internet and other aspects of Intellectual Property Law